



Government of West Bengal
Labour Department
IT & EoDB Branch

New Secretariat Building (12th Floor),
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Computer No 544274

No: I/565711 /2024/LABR-18099/4/2022-IT

Date: 01/10/2024

N O T I F I C A T I O N

Online Dashboard and Compliance Dashboard

WHEREAS, the Labour Department, Government of West Bengal, had introduced dashboard related reforms including Compliance Inspection dashboard under 'Ease of Doing Business' to bring transparency in information dissemination and to help applicants know the minimum time in which their applications will be approved and system generated certificates will be issued for all services rendered by the Department under various Labour, Boiler and Factories Act.

AND WHEREAS, Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard having also the provision to further drill down for displaying application details.

NOW THEREFORE, the Labour Department, Government of West Bengal has decided to modify the existing online dashboard and Compliance Inspection dashboard for all services it renders under various Labour, Boiler and Factories Act. The online dashboard will display the particulars such as Time Limit as prescribed under WBRTPS Act, no. of applications received, no. of applications approved; average, median, minimum, and maximum time taken to obtain approval and average fees paid by the enterprise/ applicant for availing of a particular service. The dashboard will also have the utility to further drill down and display date-wise and application-wise details like application no. and date, approval date, total fees paid by the enterprise/ applicant along with break-up. The online Compliance Inspection dashboard will reflect total number of inspections conducted and average time taken for inspection, number of enterprises exempted from inspection for self- certification and third party-certification. The online dashboard and Compliance Inspection dashboard will have to be updated daily/weekly/fortnightly/monthly, preferably on real time and will reflect date and time of information updation.

This will take immediate effect.


01.10.24

Secretary

to the Government of West Bengal

No: I/565711 /1(6)/2024/LABR-18099/4/2022-IT

Date: 01/10/2024

Copy forwarded for information to:

1. Principal Secretary, MSME Department, Government of West Bengal
2. The Labour Commissioner of West Bengal.
3. The Director of Factories Government of West Bengal.
4. The Director of Boilers Government of West Bengal.
5. The Sr. P.S to the Secretary, Labour Department.
6. P.A to Joint Secretary (IT), Labour Department.
7. Office Copy.



Deputy Secretary
to the Government of West Bengal